



## ORPHAZYME COMMUNITY GUIDELINES

Thanks for following us! Social media is a great way for Orphazyme to engage with the community and share updates on company news, activities, our work, and more.

As social media is a public forum, and given the highly regulated nature of our industry, there are some guidelines we ask you to keep in mind when interacting with us on our channels, which we've outlined below:

1. We do not offer medical advice or engage in discussion about, or promotion of, specific products or treatments on social media — ours or other companies'. Your physician or healthcare provider remains your best source of information about medicines and treatments authorized in your country of residence.
2. If you are a minor, do not share your comment without the knowledge and permission of a parent or legal guardian.
3. The following content is not acceptable and can be subject to deletion or result in our blocking of users:
  - » Content that includes profanity, defamatory, libelous, offensive, or demeaning language (including images, videos, and links), or is otherwise inappropriate
  - » Content that might offend or disparage another person because of his or her race, sex, color, religion, age, sexual orientation, gender identity or disability
  - » Content that is misleading, fraudulent, or deceptive
  - » Disparaging or threatening comments about others
  - » Content about specific products or treatment options
  - » Posts that are excessively repetitive and/or disruptive to the community or are SPAM-like in nature
  - » Posts containing proprietary, confidential, sensitive, or non-public information about, or related to, Orphazyme or any other person or company
  - » Posts sharing personal information about you and any connection to Orphazyme
4. Please keep in mind that Orphazyme does not verify, represent, or endorse any opinions or information expressed by third-party organizations or individuals posting content to the Orphazyme social properties. Any content posted by anyone other than Orphazyme is the responsibility of the submitter and not Orphazyme.
5. Social media is not the best place to report adverse events or product complaints. If you believe that you have experienced an adverse event or side effect from an Orphazyme clinical trial or product, you should consult your physician, pharmacist, or other health care professional immediately. Orphazyme also encourages you to report these directly to us. Please **visit our website** for more information on how to contact us.

If you are located in the United States, you can also contact the FDA directly at [www.fda.gov/medwatch](http://www.fda.gov/medwatch) or call 1-800-FDA-1088. Non-U.S. visitors should ask their healthcare provider for more information or contact the local health authority.

We suggest sharing as little personal information as possible on social media. Sharing specific data concerning your personal health should be avoided. Should you decide to detail any medical side effects or reactions from an Orphazyme clinical trial or product, we may need to contact you to gather more information.

We may occasionally share links to third-party sites when we think you will find the information helpful. However, please note that this does not in any way constitute an endorsement of the individual, site, or company. We are not responsible for the terms and conditions, privacy policy, or content of any website accessed through links or references in our social properties.

While these Community Guidelines cover common situations, they cannot anticipate everything. Consequently, Orphazyme may take any actions it deems appropriate to ensure a particular site is not disrupted or abused in any way.

Please note that we may block or unfollow a user at any time should we feel their comments or actions violate our Community Guidelines.

In addition to the privacy policy and terms of use of the third-party social media platform, your use of our social properties are governed by Orphazyme's **Terms of Use** and **Privacy Statement**.